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APPLY NOW

Entry Social Media Positions – Digital Chat Customer Support | \$25–\$35/hr | Online, No College Degree or Prior Experience Needed

Description

Job Title: Remote Live Chat Customer Support – Social Media Focus

Compensation: \$25–\$35/hour

Location: Work from Anywhere – Fully Remote

Schedule: Flexible (5–40 hours/week)

Experience Required: None

Education Required: No degree required

Position Overview

A fast-growing influencer-driven lifestyle brand is expanding its online support team and hiring for **Entry-Level Social Media Jobs** in customer service. If you're interested in social media, love digital communication, and want to work remotely with no experience or degree required, this role offers the perfect mix of flexibility, structure, and professional pay.

You'll provide real-time assistance to users via live chat embedded in the company's website and across platforms like Facebook and Instagram. Everything you need to succeed is provided—including templates, training, and scheduling freedom. No phone calls, no video meetings—just written conversations and consistent, supportive work.

What You'll Be Doing

You'll help customers navigate product pages, apply discounts, and resolve common concerns—all through messaging tools linked to social media and eCommerce platforms.

Key Responsibilities:

- Respond to customer questions sent through social media and website chat widgets
- Help users with product inquiries, discount codes, and subscription adjustments
- Follow social-media-friendly brand voice guidelines using provided scripts
- Troubleshoot basic account issues and escalate advanced ones when necessary
- Log completed chats and submit short shift summaries
- Maintain timely and clear written communication in every message

Why This Is the Right Job for You

Hiring organization

Work From Home Chat Support

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- You're actively searching for **entry-level social media jobs** that are remote and beginner-friendly
- You enjoy digital conversation and prefer helping people in a calm, structured way
- You want a stable job with hourly pay, not commissions or freelance uncertainty
- You're comfortable using a computer or tablet and typing with confidence
- You want flexibility, growth, and professional experience in a trending field

Base Salary

\$ 25 - \$ 35

Date posted

April 29, 2026

Valid through

01.01.2029

Minimum Requirements

- Laptop, desktop, or tablet with reliable browser access
- Internet connection (10 Mbps or faster recommended)
- Typing speed of 40+ WPM
- Comfortable writing in a professional, friendly tone
- 5-40 hours/week availability across your preferred schedule
- Interest in working with a social-media-focused support team

Pay & Benefits

- \$25-\$35/hr depending on shift preference and performance
- Paid weekly or biweekly via PayPal, Wise, or direct deposit
- Full remote training and scripts included
- Work your preferred hours—nights, mornings, weekends, or split shifts
- Zero phone work—100% written communication
- Promotions available after 30-60 days based on consistency and quality

A Day in the Role

You start your shift by responding to a message from a user who saw a product on Instagram and wants help checking out. You guide them using a chat template. Another asks about switching their subscription plan—you explain the process clearly and help them make the change. You submit your chat log at the end of the shift and log off—no calls, no video, no pressure.

What Workers Are Saying

"This was my first social media support job. It helped me break into the remote work world, and I'm earning more than I ever did in retail." - Aliyah K., Georgia
"I get to use my social skills, stay behind the scenes, and never answer a phone. It's a dream job." - Felix W., U.K.

FAQs

Q: Do I need a background in social media?

A: No experience is needed. If you're familiar with platforms like Facebook and Instagram, you'll do great.

Q: Will I ever need to make or take phone calls?

A: No. All communication happens through live chat.

Q: Can I choose when I work?

A: Yes. You select your preferred shift blocks during onboarding.

Q: Can I apply from outside the U.S.?

A: Yes. This is a global opportunity for applicants with strong written English and internet access.

Apply Now

If you're ready to start a legit, high-paying **entry-level social media job** from home, click the **Apply Now button** to begin your application. These live chat support roles fill fast—onboarding begins weekly. Don't miss your chance to join a digital brand and start working online your way.



Disclosure

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