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**APPLY NOW**

## Entry-Level Online Customer Support | \$25-\$35 Per Hour

### Description

### Entry-Level Online Customer Support | \$25-\$35 Per Hour

**How to Apply:** Visit **RemoteJobRecruiting.com** today and click “Apply Now” to get started.

### Your Chance to Begin a Flexible Remote Career

Are you ready to jump into a rewarding career from the comfort of your home? Our client is hiring for entry-level Live Chat Customer Support roles. This position pays \$25-\$35 per hour and offers full training to help you succeed. Work remotely, gain valuable experience, and support customers in real-time.

### Key Responsibilities

**Provide Live Chat Assistance:** Help customers by answering questions and resolving concerns through live chat.

**Solve Customer Problems:** Address common issues like account troubleshooting, billing discrepancies, and order tracking, escalating complex cases when necessary.

**Manage Transactions:** Assist customers with refunds, returns, and order modifications with precision and care.

**Stay Knowledgeable:** Learn about the client’s products and services to provide accurate and tailored responses.

**Maintain Records:** Keep detailed documentation of customer interactions for seamless collaboration and follow-ups.

**Team Collaboration:** Share feedback and ideas to improve workflows and customer satisfaction.

### A Day in This Role

**Morning Tasks:** Log in to the live chat system, review updates, and assist with straightforward inquiries like order tracking or account access.

**Midday:** Handle more detailed concerns, such as resolving subscription issues or providing step-by-step guidance for product features. Participate in a team meeting for updates and best practices.

**Afternoon:** Finalize follow-ups, process customer requests, and attend a short training session to sharpen your skills. Wrap up by ensuring all notes are accurate and organized.

### Hiring organization

Remote Job Recruiting

### Employment Type

Full-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand

### Base Salary

\$ 25 - \$ 35

### Date posted

December 15, 2024

### Valid through

01.01.2029

## Who We're Looking For

**No Experience Required:** This entry-level position is perfect for beginners. Training is provided to ensure your success.

**Strong Written Communicator:** You excel at crafting clear, empathetic, and professional responses.

**Problem Solver:** You enjoy thinking critically to find solutions for customer concerns.

**Tech Basics:** Familiarity with live chat platforms or office tools is helpful but not mandatory.

**Attention to Detail:** Manage multiple conversations with accuracy and professionalism.

**Remote Ready:** Have a distraction-free workspace with reliable internet connectivity.

**Flexible Schedule:** Be open to working evenings, weekends, or holidays when required.

## Tips for Thriving in This Role

**Plan Your Schedule:** Set clear work hours with regular breaks to maintain focus.

**Optimize Your Workspace:** Ensure your area is quiet, organized, and distraction-free.

**Customer-Centric Approach:** Adapt your responses to each customer's unique needs and provide exceptional support.

**Engage with Your Team:** Share insights and collaborate to enhance workflows and improve service quality.

**Invest in Your Training:** Use available tools and resources to build confidence and excel in your role.

## Benefits

**Competitive Pay:** Earn \$25-\$35 per hour from home.

**Paid Training:** Comprehensive onboarding ensures you're prepared for success.

**Career Growth Opportunities:** Advance into specialized roles or leadership positions as you gain experience.

**Flexible Scheduling:** Work on a schedule that suits your lifestyle, including evenings or weekends.

**Performance Recognition:** Be rewarded with bonuses and incentives for outstanding contributions.

## FAQs

**What is the pay for this role?** This position offers \$25-\$35 per hour, depending on performance and experience.

**Do I need prior experience?** No, this role is designed for beginners with training included.

**What equipment is required?** A computer, reliable internet, and a distraction-free workspace are necessary.

**What kind of training is provided?** Paid training ensures you're fully equipped to succeed in live chat support.

**What are the working hours?** Flexible schedules are available, including evenings, weekends, and holidays.

## Apply Now

Visit [RemoteJobRecruiting.com](http://RemoteJobRecruiting.com) and click "Apply Now" to start your application.

No resumes or cover letters are required—just a quick and easy process to begin your remote career.

## Why This Role is Perfect for You

This position is ideal for those seeking a high-paying, flexible work-from-home job with no prior experience required. With full training, competitive pay, and career growth opportunities, you'll gain valuable skills while helping customers. Apply today at **RemoteJobRecruiting.com** and start your journey as a Live Chat Customer Support Agent.



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