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## Entry-Level Live Chat Position – Remote Opportunity Without Degree

### Description

### Position Summary

An international digital product company is currently expanding its online support department and hiring new team members for Live Chat positions. These roles are 100% remote, involve no phone work, and require no previous job experience or academic credentials. If you're ready to start working from home, support customers through messaging, and build your digital skill set, this is a strong first step.

### Primary Job Duties

#### Handle Customer Inquiries via Chat

Your main responsibility is responding to real-time chat requests. Customers might ask about how to use a feature, request help resetting an account, or want guidance on a recent order. You'll provide polite, quick, and accurate responses using a text-based system.

#### Use Response Templates and Chat Scripts

All responses are guided by prewritten templates and company-approved scripts. You'll have access to tools that offer suggested replies and shortcuts so that you don't have to improvise or memorize anything.

#### Escalate When Needed

For issues outside of your access level—such as technical glitches or order refunds—you'll forward the customer to a specialist. You're only responsible for what you've been trained to resolve.

#### Close Chats and Apply Tags

Once a chat ends, you'll label it with the appropriate category (e.g., "Shipping," "Account," "Billing") and write a short internal note. This helps other team members review past interactions when needed.

### Work Setup & Scheduling

### Hiring organization

Remote Job Recruiting

### Employment Type

Full-time, Part-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Fully remote with worldwide availability
- Choose your own schedule—day, night, or weekends
- Part-time and full-time shifts available
- No phone or video communication required—chat only

**Base Salary**

\$ 25 - \$ 35

**Date posted**

April 29, 2026

**Valid through**

01.01.2029

## Minimum Job Requirements

- No college degree required

- Reliable internet (10 Mbps minimum speed)
- Basic computer literacy and typing proficiency (30+ WPM recommended)
- Quiet workspace to maintain focus

## Tools Provided

- Browser-based chat interface (no downloads needed)
- Message template database with search and shortcuts
- Internal team support for escalations and feedback
- AI-powered suggestions to assist with response speed

## Compensation Package

- \$25 per hour starting rate
- Weekly direct deposit payment schedule
- Performance bonuses for accuracy and response time
- Training completion bonus available

## Training Overview

You'll begin with a short series of training modules covering the platform, basic customer scenarios, and system navigation. There's no live classroom or video call required—everything is done asynchronously at your own pace. Most new hires complete training and go live within 4–5 days of acceptance.

## This Role Is Ideal For:

- New remote workers looking for entry-level jobs
- Stay-at-home parents, students, or caretakers needing schedule flexibility
- People who prefer written communication over phone-based roles
- Applicants without formal education or job history

## FAQs

### Is this a customer service job?

Yes, but only via chat. You won't be on the phone, and you'll handle only general inquiries using structured tools and templates.

### Is this role open to international applicants?

Yes. Candidates from any country may apply, provided they meet the language and internet speed requirements.

### **Are there performance reviews?**

Yes, but they're supportive. You'll receive feedback based on response quality and chat handling time, which may qualify you for bonuses.

### **Do I need a resume?**

No. The application process is simple and doesn't require a resume. You'll answer a few screening questions and move directly to onboarding if accepted.

## **Why It's a Great Starting Point**

Whether you're a recent graduate, transitioning careers, or just want a flexible way to work from home, this Live Chat Assistant position offers a pathway into remote work. You'll earn dependable income, gain experience in digital customer service, and build momentum toward long-term remote opportunities. No degree, no experience, and no cold calls—just a simple way to begin earning from anywhere in the world.



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