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**APPLY NOW**

Employment Social Media – Online Digital Chat  
Customer Support | \$25–\$35/hr | Work from  
Anywhere, No Phone Calls

### Description

**Job Title:** Live Chat Customer Support – Social Media Interaction Specialist

**Compensation:** \$25–\$35/hour

**Location:** Remote – Available Worldwide

**Schedule:** Flexible (5–40 hours/week)

**Experience Required:** None

**Education Required:** No degree required

### Position Overview

A global health and wellness company driven by influencer partnerships is hiring for **Employment Social Media** roles that blend customer service with real-time digital interaction. If you're looking for an online job that taps into the fast-paced world of social media and gives you a chance to work from home with **no phone calls or previous experience**, this is your shot.

As a **Live Chat Support Representative**, you'll be interacting with users across Instagram, Facebook, and the company's website to help them with purchases, promotions, and questions—all via written communication.

### What You'll Be Doing

You'll use a centralized chat dashboard to communicate with social media users who message the brand directly, helping them complete actions, get info, and enjoy a seamless support experience.

#### Key Responsibilities:

- Handle inbound chat inquiries from website visitors and social media followers
- Use pre-written scripts to share promo links, product suggestions, and FAQs
- Guide users through account creation, login help, and checkout steps
- Record chat interactions and submit end-of-shift summaries
- Uphold the brand's fun, upbeat social voice while maintaining professionalism
- Escalate technical issues to internal staff when required

### Why This Role Aligns with Social Media Job Seekers

- You're searching for **employment in social media** that doesn't involve content creation or sales

### Hiring organization

Work From Home Chat Support

### Employment Type

Full-time, Part-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- You enjoy using platforms like Instagram and Facebook
- You're comfortable chatting in real time and helping people through text
- You want structure and hourly pay—not gig work or influencer deals
- You prefer written-only roles with flexibility and no voice/video meetings

**Base Salary**

\$ 25 - \$ 35

**Date posted**

April 29, 2026

**Valid through**

01.01.2029

**Minimum Requirements**

- Laptop, desktop, or tablet device
- Reliable high-speed internet (10 Mbps minimum)
- Typing speed of 40+ WPM
- Solid English grammar and communication style
- Availability of 5–40 hours/week with at least one consistent shift block
- Familiarity with basic social media navigation and chat tools

**Pay & Benefits**

- \$25–\$35/hour based on responsiveness and performance
- Weekly or biweekly pay via PayPal, Wise, or direct deposit
- Paid onboarding and structured chat training
- Choose your hours: mornings, nights, or weekends
- 100% live chat—no phone, no Zoom, no voice
- Advancement path available for standout performers

**A Shift in Action**

You begin your shift responding to an Instagram follower who wants to know if a promo is still valid. You guide them through checkout using a script and apply the discount. Another customer from the website asks for help updating their billing info—you walk them through the process with easy steps. No phone calls, just fast-paced, helpful messaging.

**What Social-Focused Reps Say**

*"This job lets me blend customer service with real social interaction. And I do it all from my laptop—no calls, no stress."* – Tyra F., Jamaica

*"It feels like I'm supporting a brand I actually follow, and I don't have to post or film myself. Just chat and help."* – Micah Z., Nevada

**FAQs****Q: Do I need to create content or manage social media accounts?**

A: No. This is a support role—100% written communication with users who message the brand.

**Q: Will I be required to take phone calls or Zoom meetings?**

A: Never. The position is 100% chat-based.

**Q: Is previous social media experience necessary?**

A: No. Basic familiarity with social platforms is enough.

**Q: Can I work from outside the U.S.?**

A: Yes. This role is open globally to qualified applicants.

**Apply Now**

Looking for a real, hourly role focused on **employment in social media** without

needing to post, promote, or be on camera? Click the **Apply Now button** to join a customer-first support team earning \$25-\$35/hr by helping people through live chat. Get started today—remote onboarding begins this week.



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