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APPLY NOW

Social Media Employment | Digital Chat Support | \$25-\$35/hr | Online Flexible No Experience Needed

Description

Job Title: Remote Live Chat Customer Support (Social Media Customer Interaction)

Compensation: \$25-\$35/hour

Location: Fully Remote – Global Applicants Welcome

Schedule: Flexible (5-40 hours/week)

Experience Required: None

Education Required: No degree required

Position Overview

A growing digital fashion retailer with a strong social presence is hiring for **Employment in Social Media** roles through its Live Chat Customer Support division. This opportunity is ideal for anyone looking to earn consistent income remotely while engaging with customers on social media platforms like Instagram and Facebook. You won't need to post content or appear on camera—your job is to support real customers with real questions, all through written chat.

This is a structured, legitimate role with full training, flexible shifts, and professional hourly pay—no gigs, sales scripts, or MLMs involved.

What You'll Be Doing

You'll provide real-time support via social platform chat tools and the company's website messenger, helping customers with everyday questions and product guidance.

Key Responsibilities:

- Answer live chat messages coming from social media DMs and website chat
- Assist with orders, returns, product info, and discount code application
- Use brand-approved scripts to provide fast, friendly, and consistent answers
- Escalate unusual or technical questions to senior staff when needed
- Submit brief shift reports detailing chats handled and outcomes
- Represent the brand in a way that's on-tone, helpful, and reliable

Why This Role Is Ideal for You

- You're actively looking for **employment in social media support** that's legit and pays hourly

Hiring organization

Remote Chat Support Customer Service Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- You want to avoid customer phone calls and video chats
- You enjoy written communication and problem-solving
- You want flexible hours, real structure, and an actual support team
- You're looking for a job with zero sales or posting responsibilities

Base Salary

\$ 25 - \$ 35

Minimum Requirements

- Laptop, desktop, or tablet with internet access
- High-speed connection (10 Mbps or faster recommended)
- Typing speed of 40 WPM or better
- Strong written English and grammar
- Consistent availability for 5-40 hours/week
- Ability to follow clear instructions and submit shift logs

Date posted

April 29, 2026

Valid through

01.01.2029

Pay & Benefits

- \$25-\$35/hr based on availability and performance
- Weekly or biweekly pay via PayPal, Wise, or direct deposit
- Paid training included—no experience required
- 100% live chat—no voice or camera interaction
- Choose your own shifts, including evenings or weekends
- Bonuses and promotion potential after 60 days

A Typical Shift Snapshot

You sign in at 5 PM local time and begin answering customer DMs. One user needs help using a sale code—you apply it using a script. Another asks about sizing for a new arrival—you send a direct product link and fit guide. After 3 hours, you finish your logs and log out—zero meetings, zero calls, just direct, helpful messaging.

Team Feedback

"This job lets me work evenings while I'm in school. I never thought I'd find something so legit with no experience." – Aliyah S., Kenya

"I work from my tablet and chat with customers who DM our brand. It's easy, paid weekly, and the support team is great." – Tyler W., Missouri

FAQs**Q: Is this a content creation or posting role?**

A: No. You'll only respond to customer messages—no posting or brand management.

Q: Do I need a college degree or support background?

A: Not at all. Paid training is provided.

Q: Will I ever have to talk to customers on the phone?

A: Never. This is a written-only, live chat role.

Q: Can I apply if I'm outside the U.S.?

A: Yes. The job is open worldwide for qualified applicants.

Apply Now

If you're ready for real **employment in social media** that pays well, respects your schedule, and never asks you to sell or call anyone, click the **Apply Now button**

today. Training begins weekly and positions fill fast—secure your remote seat now.



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