

**APPLY NOW**

## Customer Support Specialist – Part-Time Remote Position

### Description

We are currently seeking dedicated individuals for **part time remote jobs** in customer support. This position offers flexible scheduling, comprehensive paid training, and the opportunity to work entirely from home while helping customers resolve their questions and concerns.

### Position Overview

This **remote jobs no experience** opportunity is ideal for candidates seeking meaningful work with schedule flexibility. You will respond to customer inquiries via email, chat, and phone, providing solutions and ensuring positive customer experiences. No prior customer service experience is required – we provide complete training to all new hires.

### Key Responsibilities

- Respond to customer inquiries promptly and professionally across multiple communication channels
- Troubleshoot common issues and provide accurate solutions using company resources and knowledge bases
- Document all customer interactions thoroughly in our CRM system
- Escalate complex issues to senior support staff when appropriate
- Meet performance metrics including response time, resolution rate, and customer satisfaction scores
- Maintain up-to-date knowledge of products, services, and company policies
- Collaborate with team members to improve support processes and share best practices
- Follow established protocols for handling sensitive customer information and maintaining data security

### Required Qualifications

- High school diploma or equivalent
- Reliable high-speed internet connection (minimum 25 Mbps download speed)
- Quiet, dedicated workspace free from distractions
- Computer meeting minimum specifications (provided during application process)
- Strong written and verbal communication skills
- Ability to type at least 40 words per minute with accuracy
- Comfortable learning new software systems and technology platforms

### Hiring organization

Remote Jobs No Degree Required

### Employment Type

Full-time, Part-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Professional phone manner and positive attitude
- Availability to work 15-30 hours per week including some evenings or weekends

## What We Offer

**Comprehensive Training Program:** All new hires complete our four-week paid training program covering product knowledge, customer service techniques, communication best practices, and technical systems. You'll participate in live virtual training sessions, complete interactive modules, and practice with simulated customer scenarios before handling real interactions.

**Flexible Scheduling:** Choose from various shift options to accommodate your personal schedule. We offer morning, afternoon, evening, and weekend shifts. Many team members work **remote part time jobs** around childcare, education, or other commitments.

**Competitive Compensation:** Starting pay ranges from \$15-\$18 per hour depending on shift timing and experience level. **Remote jobs hiring** part-time staff currently receive the same hourly rate as full-time employees. Evening and weekend shifts receive differential pay.

**Growth Opportunities:** Many of our current full-time employees and team leads started in part-time positions. We prioritize internal promotions and provide clear advancement paths for strong performers. **Work from home jobs no experience** required can evolve into leadership roles, specialized support positions, or full-time career opportunities.

**Benefits Package:** Part-time employees working 20+ hours weekly qualify for our benefits program including dental and vision coverage, 401(k) with company match, paid sick time, employee assistance program, and generous employee discounts.

## Work Environment and Technology

You'll work entirely from your home office using equipment and software we provide or specify. Our cloud-based systems are accessible from anywhere with reliable internet. You'll use headset equipment for phone calls, access our ticketing system for managing customer requests, and utilize internal knowledge bases to find accurate information quickly.

The **remote jobs no degree** requirement aspect makes this position accessible to qualified candidates regardless of educational background. We value attitude, aptitude, and communication ability over formal credentials.

## Typical Work Schedule

Part-time positions range from 15-30 hours weekly. During your interview, we'll discuss your availability and match you with appropriate shifts. Most team members work 3-5 shifts per week lasting 4-8 hours each. Schedule consistency helps you plan your week while maintaining the flexibility that makes **remote overnight jobs** and daytime positions appealing to diverse candidates.

## Performance Expectations

Success in this role means consistently meeting quality and productivity standards. You'll be evaluated on customer satisfaction ratings, average handle time, first-

### Base Salary

\$ 25 - \$ 35

### Date posted

April 29, 2026

### Valid through

01.01.2029

contact resolution rate, attendance, and adherence to schedule. Our performance management system provides regular feedback, coaching opportunities, and recognition for excellent work.

## Team Culture and Support

Despite working remotely, you'll be part of a collaborative team environment. Daily team meetings, Slack channels for real-time support, and virtual social events keep you connected with colleagues. Your supervisor conducts regular one-on-one check-ins to discuss performance, answer questions, and address any concerns.

## Career Development

We invest significantly in employee development. Beyond initial training, you'll access ongoing learning opportunities including advanced product training, customer service workshops, leadership development programs, and technical skill courses. High performers often transition into specialized roles such as technical support, quality assurance, training facilitation, or team leadership within 6-12 months.

## Application Process

Qualified candidates will complete an online application, participate in a phone screening, and attend a virtual interview with the hiring manager. Selected candidates then complete a background check before receiving a formal offer. The entire process typically takes 2-3 weeks from initial application to start date.

## Why Join Our Team

Our customer support team consistently receives industry recognition for service excellence. You'll work for a company that values work-life balance, invests in employee success, and provides genuine advancement opportunities. The skills you develop – communication, problem-solving, technical proficiency, and customer relationship management – are transferable and valuable throughout your career.

This **remote jobs hiring** initiative reflects our commitment to building diverse teams and providing accessible employment opportunities. We welcome candidates from all backgrounds who demonstrate strong interpersonal skills, reliable work ethic, and genuine interest in helping others.

## Technical Requirements

- Windows 10/11 or MacOS computer (Chromebooks not compatible)
- Wired internet connection required for phone system reliability
- USB headset with noise-canceling microphone
- Webcam for team meetings and training sessions
- Separate smartphone for two-factor authentication
- Backup power solution recommended for areas with frequent outages

## Ready to Start Your Remote Career?

This position offers everything you're seeking in **remote part time jobs** – flexibility, competitive pay, growth potential, and the convenience of working from home. Whether you're entering the workforce, returning after a break, or seeking better work-life balance, this opportunity provides a solid foundation for your professional

future.

Click apply now below to apply.



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