

APPLY NOW

Customer Support Representative – Remote – Evenings and Weekends – \$25-\$35/hr

Description

Job Title: Evening & Weekend Remote Customer Support Agent

Compensation: \$25–\$35 per hour, paid weekly

Location: Remote – Global applicants accepted

Schedule: Evening and weekend shifts; 15–40 hrs/week

Experience Required: None – entry-level welcome

Education Required: No degree required

About the Company

A customer-focused digital wellness and subscription company is hiring for **customer support jobs remote evenings and weekends** to provide non-phone support during off-peak hours. These roles are perfect for people who need flexibility, want to avoid phone calls, and prefer working after traditional hours.

You'll provide support to users through live chat and email—answering questions about subscriptions, billing, and order tracking. Everything is done online. No video calls, no phone support, and no sales pressure.

Your Responsibilities

- Respond to live chat and email support tickets in real time
- Assist customers with account changes, password resets, discount usage, and deliveries
- Use internal tools, saved templates, and support macros to reply efficiently
- Escalate technical or account-related issues when needed
- Log interaction summaries and tag each ticket by issue type
- Maintain a helpful, calm, and professional tone in every message

Why This Role Is Ideal for Your Schedule

You searched for **customer support jobs remote evenings and weekends** because you want:

- The ability to work around a second job, family time, or school
- Peaceful, structured work you can do from your laptop
- Weekly pay and hourly stability without phone stress
- Entry-level opportunity that respects your time and energy

This job fits into your life—not the other way around.

What You'll Need to Start

- A desktop or laptop with Chrome browser
- Reliable internet connection (10 Mbps or faster)
- Typing speed of 45+ WPM

Hiring organization

Remote Jobs No Degree Required

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Strong English writing skills
- Ability to work focused during night and weekend hours

Pay & Shift Details

Starting rate: \$25/hour

Eligible for \$30-\$35/hour after 30 completed shifts with strong QA performance

Choose from flexible blocks: 5 PM-10 PM, 6 PM-12 AM, Saturday and Sunday shifts, or overnight hours. Minimum 15 hours/week required.

Training & Onboarding Process

- 2 hours of video-based onboarding
- Simulated chats and tickets
- First shift monitored for coaching
- Most reps begin live work within 3-4 days of acceptance

A Sample Evening Shift

You work a 6 PM-11 PM shift on Saturday. You help customers redeem discount codes, track delayed orders, and change subscription billing dates. The pace is manageable, and everything is handled calmly via chat and email—no phone calls, no meetings.

What Other Support Agents Say

"I needed a second income that didn't require phones or a rigid schedule. This is perfect. I work 5-6 nights a week and still have full control over when." -*Dominic A., Dallas, TX*

"I'm finishing school during the day and supporting customers at night. It's consistent, quiet, and pays well. Couldn't ask for more." - *Leila W., Bristol, UK*

FAQs

Are night and weekend hours required?

Only if you choose them. This job was built for evening and weekend flexibility.

Do I need customer service experience?

No. We train you on everything.

Will I ever be required to talk on the phone?

Never. This is a non-phone role.

Apply Now – Earn After Hours on Your Terms

Click the Apply Now button to claim one of the most flexible **customer support jobs remote evenings and weekends** available. Full support, real pay, and no phones—just a better way to work your own schedule.



Disclosure

Disclaimer: Please note that RemoteJobRecruiting.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Base Salary

\$ 25 - \$ 35

Date posted

June 22, 2025

Valid through

01.01.2029

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