

APPLY NOW

Customer Chat Support Careers 100% Remote No Calls or Degree | \$25-\$35/hr

Description

Job Title: Remote Chat-Based Customer Support Specialist

Compensation: \$25-\$35 per hour, weekly direct deposit

Location: Fully Remote – Global applications accepted

Schedule: Choose 15-40 hrs/week in 4-8 hour shift blocks

Experience Required: None – entry-level welcome

Education Required: No formal credentials needed

Who We Are

An award-winning digital learning and membership platform is scaling its remote support department and offering immediate openings for **customer chat support jobs**. These roles focus entirely on providing structured, professional help through a live chat interface. This position is perfect for job seekers who want quiet, flexible work without sales goals or video calls.

About the Position

As a Remote Chat Support Specialist, your role is to answer live chat messages from customers needing help with logins, subscriptions, and billing questions. You'll work within a structured dashboard using templated replies, internal documentation, and escalation tools. There are no calls, no outreach, and no hard sells—just helpful service through simple text.

What You'll Be Doing

- Monitor and respond to chat requests in real-time
- Guide users through tasks like resetting passwords, updating billing, or accessing content
- Use built-in tools and templates to respond quickly and professionally
- Escalate technical or sensitive cases to higher-tier support as needed
- Keep clear, accurate notes for each chat interaction

Why You'll Love This Job

- No talking, no Zoom, no outbound sales
- Totally flexible shifts, including nights and weekends
- Weekly pay, with bonuses for consistency and performance
- Supportive onboarding and structured work environment
- Ideal for entry-level candidates or anyone new to remote work

Requirements

- Laptop or desktop computer
- Reliable internet (10 Mbps minimum)
- Google Chrome browser
- Typing speed: 45+ WPM

Hiring organization

Remote Job Recruiting

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Strong command of written English

Earnings & Hours

Starting wage: \$25/hr

Increased to \$30-\$35/hr after 30 successful QA-monitored shifts

Base Salary

\$ 25 - \$ 35

You select shifts in advance via a scheduling portal. All hours are available 24/7.

Minimum commitment: 15 hours/week.

Date posted

April 29, 2026

Training & Onboarding

- 2-hour virtual training session

- Chat simulations with guided support

- QA-reviewed first shift for feedback

- Most agents begin paid work within 5 days

Valid through

01.01.2029

Example Shift Flow

During a Wednesday 6 PM-11 PM shift, you support one user who needs help finding their account dashboard, another who wants to pause their subscription, and a third requesting an invoice for reimbursement. All handled with structured chat responses and tools—no guesswork, no phone interruptions.

What Agents Are Saying

"This is the easiest remote job I've found. I choose when I work, and I never have to talk to anyone on the phone." - *Kristen F., Tulsa, OK*

"Clear expectations, great pay, and I don't have to be on camera or chase quotas."

- *Leo A., Cape Town, SA*

FAQs

Do I need to talk to people on the phone?

Never. This is a chat-only position.

Is this a full-time job?

It can be! Many team members work 30-40 hours, while others stick to 15.

Is this legit work?

Yes. You'll be supporting a real platform and paid weekly via direct deposit.

Apply Now – Legit Chat Support, Flexible Hours, Real Pay

Click the Apply Now button to apply for one of the most flexible **customer chat support jobs** online. Work from anywhere, skip the phone stress, and get paid for focused, reliable remote work.



Disclosure

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