

<https://remotejobrecruiting.com/job/chat-support-jobs-remote-real-work-from-home-no-sales-or-calls-25-35-hr/>

**APPLY NOW**

## Chat Support Jobs Remote – Real Work from Home, No Sales or Calls | \$25–\$35/hr

### Description

**Job Title:** Remote Chat Support Agent

**Compensation:** \$25–\$35 per hour, weekly pay via direct deposit

**Location:** 100% Remote – Global applicants accepted

**Schedule:** Flexible scheduling; minimum 15 hours/week, 4–8 hour shift blocks

**Experience Required:** None – training included

**Education Required:** No degree needed

### About the Employer

A remote-first company specializing in digital training platforms and SaaS subscriptions is expanding its support team due to growing global usage. They are hiring now for **chat support jobs remote** to help onboard, support, and guide customers—all through structured live chat interfaces. These positions are stable, entry-level, and ideal for those seeking real work-from-home opportunities with no sales pressure and no phone duties.

### Position Summary

As a Remote Chat Support Agent, your job is to help users navigate platform issues such as login problems, billing updates, access errors, or basic feature walkthroughs. The platform gives you prewritten replies, ticketing instructions, and guidance from a live dashboard—allowing even beginners to succeed without guesswork.

### Key Responsibilities

- Handle real-time chat messages through internal support tools
- Follow approved workflows and scripts for resolving user issues
- Provide quick, accurate assistance for billing, logins, or product access
- Document and tag each interaction for analytics and team review
- Escalate advanced or sensitive cases to designated specialists

### Why This Job Works Remotely

- Zero video or phone communication required
- Flexible hours to match your schedule
- Paid training and structured replies make onboarding fast
- Weekly pay without uncertainty or quotas
- Quiet, independent work without office distractions

### Requirements to Get Started

- Laptop or desktop computer (no tablets or mobile-only setups)
- Chrome browser installed and ready to use
- Reliable internet speed (10 Mbps or higher)
- Typing speed: minimum 45 WPM

### Hiring organization

Remote Job Recruiting

### Employment Type

Full-time, Part-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Strong written English and good grammar

### Compensation Details & Shift Breakdown

Initial rate: \$25/hour

Performance-based increase to \$30–\$35/hour after 30 QA-reviewed shifts

### Base Salary

\$ 25 - \$ 35

Shifts available 24/7. Morning, afternoon, evening, and night shift options. Minimum commitment is 15 hours/week, with the option to scale to 40+.

### Date posted

June 6, 2025

### Training & Start Timeline

- Complete a 2-hour onboarding course
- Practice simulated tickets using real chat flows
- First shift supervised by QA staff
- Paid work begins within 3–5 business days for most applicants

### Valid through

01.01.2029

### Sample Shift Example

On a Monday 1 PM–6 PM shift, you assist one user with a billing update, another in applying a discount, and a third with renewing their account. All handled via templated responses through a quiet and focused dashboard—no calls, no selling, no outreach.

### What Your Future Teammates Say

“I was looking for something quiet, legit, and flexible—and this was it. The chat workflows make it feel professional and easy.” – *Micah F., Toronto, CA*

“Structured but still chill. You’re never overwhelmed, and everything’s spelled out.”

– *Jade R., Austin, TX*

### FAQs

#### Do I have to talk to people over the phone?

No. This is strictly chat-based customer support.

#### Can I pick my own hours?

Yes. You select shift blocks based on your availability each week.

#### Do I need any experience or a resume?

No experience required. Just meet the tech and writing standards.

### Apply Now – Real Chat Support with Real Flexibility

Click the Apply Now button to apply for one of the most dependable **chat support jobs remote**. Work from anywhere, earn weekly, and help real users without ever making a call.



### Disclosure

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