

<https://remotejobrecruiting.com/job/chat-support-jobs-remote-entry-level-messaging-role-25-35-hr-fully-remote-structured-and-flexible/>

APPLY NOW

Chat Support Openings Online | Entry Level Messaging Role | \$25-\$35/hr | Complete Online Flexible Hours

Description

Job Title: Remote Live Chat Assistant (Entry-Level Support Role)

Compensation: \$25-\$35/hour

Location: Fully Remote – Global Applicants Welcome

Schedule: 5-40 Hours per Week, Choose Your Shift Blocks

Experience Required: No prior experience needed

Education Required: No degree required

Position Overview

A fast-growing digital brand in the skincare and wellness space is currently filling **Chat Support Jobs (Remote)** to serve customers through website and social platform messaging tools. These are structured, non-phone roles designed for clear communicators who want hourly pay, predictable shifts, and the flexibility to work from home.

You won't be expected to upsell, speak on the phone, or attend meetings. You'll simply provide fast, friendly, and helpful support to customers asking about orders, products, and delivery.

Key Responsibilities

As a chat support assistant, your work will revolve around helping users via real-time messaging—no voice or video communication required.

What You'll Be Doing:

- Responding to live chat messages through web and social inboxes
- Assisting with product availability, coupon codes, and order status questions
- Using approved scripts to maintain consistency and brand tone
- Tracking recurring issues and tagging requests for follow-up
- Wrapping up each shift with a quick performance log submission

Why It's Great for Remote First-Time Workers

- You're actively searching for **remote chat support jobs** that don't require experience
- You want to avoid phone-based support and prefer written communication
- You appreciate having a system, structure, and step-by-step support tools

Hiring organization

Remote Chat Support Customer Service Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- You want flexibility in scheduling but reliability in pay
- You're motivated to earn and grow in a digital-first team

Required Setup

Everything takes place inside a proprietary dashboard with tools, logs, and templates included.

Minimum Requirements:

- Desktop or laptop computer (mobile/tablet not supported)
- Wi-Fi connection (minimum 12 Mbps speed)
- Typing speed of 40+ WPM
- Strong English grammar and writing ability
- Availability to commit to 3+ shifts weekly (each 4-6 hours)

Pay, Training & Scheduling

- **Hourly Pay:** \$25-\$35/hour depending on availability and performance
- **Pay Schedule:** Weekly via Payoneer, PayPal, or direct deposit
- **Training:** Paid onboarding walkthrough with messaging simulation
- **Shift Flexibility:** Choose your hours through a self-service portal
- **Promotions:** Available after 45 days based on chat quality and resolution ratings

Sample Shift

You begin your shift at 1 PM. A customer messages through the website asking about a subscription box delay—you check their order, confirm shipping, and offer a follow-up link. Another user wants a gift suggestion—you send a product bundle recommendation. You log 22 chat completions before logging off at 5 PM—calm, clean, and consistent.

Feedback from Real Agents

"I never wanted to work phones, and this was the best middle ground—still helping people, still real pay, but all written." - Mia S., Australia

"I was brand new to remote work. Their tools and step-by-step guidance made it a smooth start." - Adarsh N., India

FAQs

Q: Do I need customer support experience to qualify?

A: Not at all. This role is designed for beginners and includes full paid training.

Q: Is there any phone or video involved?

A: None. You'll handle all support through written live chat.

Q: Do I need to work full-time?

A: No. You can work anywhere from 5 to 40 hours per week based on your availability.

Q: Can I apply if I live outside the U.S.?

A: Yes. This role is open globally to qualified applicants with fluent English and stable internet.

Apply Now

Base Salary

\$ 25 - \$ 35

Date posted

April 29, 2026

Valid through

01.01.2029

If you're looking for a real, structured **remote chat support job** that pays \$25-\$35/hr and doesn't require experience, click the **Apply Now button** to get started. Onboarding begins each week, and schedules fill quickly—secure your first shift now.



Disclosure

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