

APPLY NOW

Chat Support Positions Online | \$25-\$35/Hour – Remote Work with Zero Phone Calls or Prior Experience

Description

Want to Get Paid to Chat? This Is the Remote Job You've Been Searching For.

If you're looking up "chat support jobs remote", chances are you're ready to ditch the phones, stop cold calling, and finally get paid for your ability to communicate clearly—without ever saying a word. We're hiring **Remote Chat Support Agents** who want to work from home, skip the sales pitches, and make **\$25-\$35/hour** handling written customer support. No degree required. No experience necessary. No scripts to memorize. Just real help, real pay, and real flexibility.

What You'll Be Doing

Your job is simple: help customers through live chat. That's it. No phone calls. No awkward Zoom meetings. No multi-person conferences. You'll log into a clean, easy-to-use dashboard and respond to incoming messages about:

- Password resets
- Account updates
- Cancellations or plan changes
- Product questions
- Order status inquiries

You'll use templates, step-by-step workflows, and internal resources to give each customer what they need—quickly, clearly, and with a positive attitude.

Daily Responsibilities

- Respond to real-time chat messages from customers using provided tools
- Manage 2-3 open conversations at a time

Hiring organization

Remote Customer Service Jobs No Degree

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 25 - \$ 35

Date posted

April 29, 2026

Valid through

01.01.2029

- Use internal help docs to troubleshoot and answer questions
- Escalate complex issues to the right department
- Record notes accurately in each chat record for transparency
- Maintain brand voice while staying efficient and helpful

This Role is Great For...

- People with strong writing skills who want calm, focused work
- Beginners looking to break into remote roles without phone stress
- Fast learners who can follow systems and stay organized
- Parents, students, or side-hustlers who need **remote flexibility**
- Anyone who prefers solving problems with words, not their voice

What's Not Required

- Customer service experience
- A degree, certification, or past remote work
- A headset, phone line, or webcam
- Long applications or background in tech
- Full-time availability—we welcome part-time too

What You'll Need

- Typing speed of at least 40 WPM
- Solid written English and attention to tone
- Laptop or desktop computer (Windows or Mac)
- Internet connection of 10 Mbps or higher
- A distraction-free space for focused work
- At least 15 hours/week availability (set your own schedule)

Pay, Perks & Growth

- Starting pay: \$25/hour
- Performance bonuses and overnight/weekend rates up to \$35/hour

- Biweekly direct deposit
- Paid onboarding with live practice sessions
- Choose your own hours weekly—morning, night, or split shifts
- Optional health/dental/vision coverage for full-time roles after 60 days
- Opportunities for promotion into QA, team lead, and training positions

A Typical Shift

You log in around 2 PM. First chat: a customer can't access their dashboard—you guide them through a reset. Second: someone wants to cancel their monthly plan—you verify their info and send the cancellation link. Another chat pings in while you're finishing notes—you copy the proper template and personalize the greeting. You wrap up the shift in complete silence, on your terms, with a full day's pay and none of the usual job drama.

What You'll Learn

- How to support customers remotely with professionalism
- How to multitask across digital conversations
- How to use live chat platforms like Intercom, Freshdesk, or Zendesk
- How to communicate effectively with tone and clarity
- How to grow within a remote team without being micromanaged

What Our Chat Agents Say

"I never realized I could make this much just typing. No phones, no pressure—I actually enjoy my work now." – Serena J., North Carolina

"I left a loud call center for this role, and it's been a total upgrade. Same support work, but silent and respectful." – Marcus E., Nevada

FAQs

Q: Is this really phone-free?

Yes. This is 100% chat-based. You'll never be asked to make or take a phone call.

Q: How long is the training period?

Just 3–5 days of paid, guided onboarding with hands-on tools.

Q: Do I need full-time availability?

Not at all. You choose how many hours you work—minimum is 15 per week.

Q: What kind of support is available?

You'll have a team lead, performance reviews, and access to internal help resources 24/7.

Apply Now

If you're ready to build a real work-from-home career by helping people through chat—not calls—**click the Apply Now button** to get started. You could be trained, onboarded, and earning **\$25–\$35/hour** within days—no phone required, no experience necessary, and total flexibility built in.



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