

APPLY NOW

Chat Customer Service Jobs from Home | No Degree Needed | \$25-\$35/hr

Description

Job Title: Remote Chat-Based Customer Support Agent
Compensation: \$25-\$35 per hour, with weekly direct deposit
Location: Remote - Global positions available
Schedule: Self-scheduled 4-8 hour shifts; 15-40 hours/week
Experience Required: None - beginners welcome
Education Required: Not required

About the Hiring Brand

A rapidly expanding online platform focused on digital learning and membership programs is offering new roles in **chat customer service jobs from home** to strengthen its 24/7 user support team. This opportunity is perfect for those seeking consistent remote work, a predictable schedule, and real pay without phone calls or meetings.

Your Day-to-Day

You'll be helping users through live chat—answering common questions about accessing courses, managing subscriptions, updating billing details, and finding the right resources. You'll rely on structured response templates and an internal knowledge base to keep replies accurate and consistent.

Key Responsibilities

- Manage live customer chat conversations through an internal system
- Use approved messaging and tools to troubleshoot account and access issues
- Process simple updates like pausing accounts or applying discount codes
- Escalate technical or complex questions when necessary
- Document all interactions clearly for team records

Why You'll Love This Position

- Entirely chat-based—no voice calls or meetings
- Real hourly pay, not gig work
- Weekly pay with clear expectations
- Choose when you work—24/7 shifts available
- Beginner-friendly with full onboarding

What You Need to Get Started

- Laptop or desktop with Google Chrome
- High-speed internet (10 Mbps minimum)
- Typing speed of 45 WPM or more
- Clear, professional writing in English
- Ability to follow directions and stay focused

Hiring organization

Remote Job Recruiting

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

Pay and Schedule Details

Starting rate: \$25/hr

Eligible for increase to \$30–\$35/hr after 30 quality-approved shifts

You'll choose your hours through an internal scheduling platform. Shifts are available day and night, weekdays and weekends. A minimum of 15 hours per week is required to remain active.

Training Timeline

- 2-hour onboarding with a step-by-step walkthrough
- Practice chats with support documentation
- First paid shift reviewed with real-time QA feedback
- Most agents begin working within 5 days

Example Work Shift

On a Saturday evening shift from 5 PM to 10 PM, you handle chats from one customer struggling with login credentials, another requesting a refund, and a third asking for a tutorial link. Everything is resolved using internal chat templates and escalation tools—no phone calls or direct outreach.

Team Testimonials

"This is real work that feels calm and clear. I don't have to sell or talk, just help and move on." – *Nadia J., Chicago, IL*

"I work mornings while my kids are in school. It's flexible, and the weekly pay makes a big difference." – *Cameron T., Auckland, NZ*

FAQs

Is this a phone support job?

No. This position is entirely chat-based.

Can I work nights or weekends only?

Yes. You set your own hours from available shifts.

Do I need to live in the U.S.?

No. This role is open to international applicants with strong English and internet access.

Apply Now – Real Support Work, Real Flexibility

Click the Apply Now button to apply for one of today's most accessible **chat customer service jobs from home**. No sales, no phones, no stress—just structured help, flexible shifts, and reliable weekly pay.



Disclosure

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Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised

Base Salary

\$ 25 - \$ 35

Date posted

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Valid through

01.01.2029

on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

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