

**APPLY NOW**

## Chat Agent – Remote – Flexible Schedule – No Phone Calls – \$25-\$35/hr

### Description

**Job Title:** Remote Chat Agent – Set Your Own Hours

**Compensation:** \$25–\$35 per hour, paid weekly

**Location:** Fully Remote – Applicants accepted globally

**Schedule:** 100% flexible; choose 4–8 hour blocks weekly (15–40 hrs/week)

**Experience Required:** None – entry-level friendly

**Education Required:** No degree required

### About the Company

A customer-focused DTC wellness company with a strong digital presence is expanding its global support team and offering **chat agent jobs flexible schedule** to meet round-the-clock customer needs. This is a live chat-only role—no phones, no cold calling, and no meetings. Just real, structured support work you can do from anywhere on your own terms.

You'll be helping customers with common questions about orders, product info, tracking, and subscriptions using saved responses and a browser-based dashboard. Whether you want to work mornings, late nights, or just weekends, this job adapts to your life—not the other way around.

### Your Core Responsibilities

- Respond to live customer chat inquiries quickly and clearly
- Assist with order updates, tracking info, account changes, and general product support
- Use built-in templates and workflows to resolve most issues
- Escalate billing or tech problems through internal support ticketing
- Accurately summarize each conversation for quality assurance tracking
- Maintain calm, helpful communication—even when handling multiple chats

### Why This Role Works for Flexible Schedules

You're searching for **chat agent jobs flexible schedule** because you need:

- A job that fits your availability—not someone else's
- Real hourly pay for consistent remote work
- Freedom to work around school, family, or another job
- Zero phone calls, zero video meetings, and no on-camera work

This role gives you total shift flexibility, with structure, training, and weekly pay.

### What You'll Need

- A computer (Mac or PC)
- Chrome browser installed

### Hiring organization

Remote Jobs No Degree Required

### Employment Type

Full-time, Part-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Internet speed of 10 Mbps or more
- Typing speed of 45 WPM with good grammar
- Clear written English communication
- A focused workspace with no distractions during scheduled hours

### Pay & Shift Details

Start at \$25/hour. After 30 successful shifts and positive resolution scores, agents are eligible for \$30-\$35/hour.

You'll use an internal dashboard to select shift blocks weekly. Mornings, nights, weekends, and mid-day hours are all available. You can change your schedule each week based on your availability.

### Training Timeline

- 2 hours of video onboarding content
- 3 simulated chats with team feedback
- First live shift observed and scored by QA
- Most agents start within 3 business days of being accepted

### Example Shift Flow

You select a 7 PM-11 PM shift. A customer needs to cancel an order—you confirm it's still within the window and process it. Next, someone wants help applying a discount code—you provide the steps and confirm checkout. You handle 5-6 chats per hour, wrap up at 11 PM, and log your results. No calls, no meetings—just clear, paid productivity.

### Agent Testimonials

"Being able to set my hours every week is a lifesaver. I work while my toddler naps and get paid more than I ever did in retail." – *Melissa T., Boise, ID*

"I'm based in Europe and support U.S. customers overnight. I love the freedom, and everything is chat-only. No awkward calls." – *Andrei V., Bucharest, RO*

### FAQs

#### Can I work different shifts each week?

Yes. You choose your shift blocks weekly and can adjust as needed.

#### Is this role chat-only?

Yes. No phone or video support is involved.

#### Can I work part-time and scale up?

Absolutely. Many agents begin at 15-20 hours and grow to 30-40.

#### Are shifts guaranteed?

Once selected, your scheduled blocks are locked in.

### Apply Now – Work on Your Time, from Anywhere

Click the Apply Now button to get started with one of the most flexible **chat agent jobs** available online. Choose your hours, train this week, and start chatting for real pay—without ever picking up a phone.



### Disclosure

### Base Salary

\$ 25 - \$ 35

### Date posted

June 22, 2025

### Valid through

01.01.2029

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