

<https://remotejobrecruiting.com/job/amazon-work-from-home-jobs-25-35-hour-remote-support-chat-based-no-degree-required/>

**APPLY NOW**

## Amazon Remote Work Positions | \$25-\$35/Hour Online Support – Chat-Based, No College Degree Needed

### Description

### Want to Work for a Trusted Brand from Home? Here's How to Start—No Experience Necessary

You searched “**Amazon work from home jobs**” because you want something legit. A real brand. Real training. Real pay. Not another sketchy “work from home” gig that turns out to be unpaid training and impossible sales goals. This role delivers what you're looking for. We're hiring for **Amazon-related Remote Chat Support roles**, where you'll help customers navigate orders, account issues, or membership questions—all from home, using your keyboard. You'll earn **\$25-\$35/hour**, get full support, and never need to hop on a phone.

### Why This Role Stands Out

This job leverages Amazon's customer service systems but doesn't require you to be an employee of Amazon directly. You'll work on their behalf as a third-party contracted support agent—still handling real customer questions about Prime, orders, and account access. You'll get full training, clear expectations, and real flexibility—**with no sales, no quotas, and no degrees required.**

### What You'll Be Doing

- Log into a chat dashboard during your assigned shifts
- Help customers track orders, pause memberships, or update accounts
- Use provided scripts and pre-approved responses for consistency
- Escalate more complex issues to Amazon's internal teams
- Document and tag each interaction with accuracy

### This Job Is Best For...

- People who want the stability of working with a recognizable name
- Beginners who are brand new to customer service

### Hiring organization

Remote Work From Home Chat Support

### Employment Type

Part-time

### Industry

Customer Service

### Job Location

Remote work from: United States

### Base Salary

\$ 25 - \$ 35

### Date posted

April 29, 2026

### Valid through

01.01.2029

- Individuals who want structure without micromanagement
- Night owls, parents, and side-hustlers looking for non-phone jobs
- Anyone who wants flexibility without sacrificing reliability

## **What You Don't Need**

- Amazon employee credentials—you'll be trained for this system
- Experience working in eCommerce
- A résumé packed with customer service history
- A college degree
- Phone support or sales experience

## **What You Do Need**

- 40+ WPM typing speed
- Written communication skills (tone, clarity, spelling)
- A laptop or desktop computer (no tablets)
- 10 Mbps or faster internet connection
- Quiet space for focused work
- 15+ hours/week availability—days, nights, or weekends

## **Pay & Benefits**

- \$25/hour starting rate
- Bonuses for night, weekend, and high-efficiency shifts (up to \$35/hour)
- Biweekly direct deposit
- Paid training starts within a few business days
- Create your own schedule weekly
- Optional benefits for full-time staff after 60 days
- Internal referrals and promotion tracks available

## **A Sample Shift**

You log in around 3 PM. First chat: a customer can't locate their Amazon order tracking link—you send the proper steps and confirm delivery. Next: a Prime

member needs help changing payment info—you guide them using a saved script. You handle multiple conversations calmly and end your shift having supported one of the world's most trusted platforms—all from your kitchen table.

## What You'll Learn

- How to navigate Amazon's customer service tools
- How to handle inquiries with brand-approved tone and accuracy
- How to solve problems clearly, quickly, and independently
- How to grow within a global-scale support structure
- How to turn entry-level skills into long-term remote success

## What Team Members Say

*"I wasn't ready to apply to Amazon directly. This was the perfect stepping stone. Now I've got real experience with their tools and policies."* – Rachel F., Utah

*"Everything was structured, clear, and organized. This was the most professional remote job I've ever taken."* – Luis J., Illinois

## FAQs

### **Q: Is this job through Amazon directly?**

You'll work on behalf of Amazon through a certified third-party partner. All tools and guidelines are official.

### **Q: Is this chat-only?**

Yes—100% written customer support. No phones.

### **Q: Will I need Amazon work history?**

Not at all. We train you on their systems during onboarding.

### **Q: Can I grow in this role?**

Definitely. High-performing agents often move into policy review, training, or QA.

## Apply Now

If you want the confidence of working with Amazon-level systems while enjoying true flexibility, this is your move. **Click the Apply Now button** to get started. No degree, no phone calls, no nonsense. Just a real job that pays well and starts fast—working with one of the biggest names in the world.



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